

1. How do you ensure your drivers are actually doing a good job? (We have the rating system)
2. How do you make sure drivers are not charging more than they should? (they maybe can not make the bill? in italy is a big problem)
3. How do you make sure drivers are not taking a longer route? (Are we sure that taxis have a ride route?, In that case this question wouldn't work)
4. When the demand is very high, for example during rush hour, how will clients find a taxi if they're all occupied? (they'll have to call one of the taxi services and wait or hail a cab on the street)
 - a. it's easier for us to cover the demand since we have much more resources (no limit to licenses).
5. Do you agree when we say that the current closed-market system does not provide competition and no drive for the system to improve?
6. Why do you only have a limited number of taxi licenses? And why are they so expensive/difficult to get? (maybe this is a bit too dangerous to ask, discuss if there's time)
 - a. Possible answer: so we can regulate the taxi system -> which leads us to:
Why do you need to regulate taxis?
7. How to check taxi arrival?

yes we can't guarantee the insurance to the injured passenger BUT that's why we are cheaper and also we have better drivers due to rating, they drive better and it may happen to you (taxis) too!